

QUALITY MANUAL	DATE: 10/02/2025
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3. Quality Policy Statement	APPROVED: P. Brash

QUALITY POLICY

Doorpac Ltd strives to enhance its reputation within industry for the manufacture and supply of doorsets and associated products through the application and development of its Quality Management System, which is based on the requirements of the latest revision of ISO9001 standard.

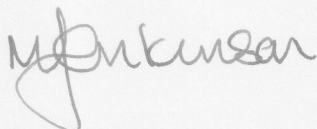
This Quality Policy establishes the key elements which Doorpac Ltd has adopted to ensure that everything the company does in terms of service and product realisation meets and exceeds its customers' needs and expectations.

1. Customer Focus: Doorpac Ltd works closely with all its customers to identify their requirements, exploiting the company's ability to provide a responsive, prompt and reliable production and delivery service. Emphasis is placed on the quality and cost effectiveness of the product offering whilst ensuring it complies with relevant regulatory requirements.
2. Continual Improvement: Doorpac Ltd continually strives to improve its business competitiveness and customer satisfaction through continual improvement of its business processes and procedures.
3. Quality Culture: Doorpac Ltd is committed to developing a culture of improvement through best management practice and the appropriate development of staff. This includes clearly defined responsibilities and the provision of necessary skills and quality system awareness training.
4. Business Expansion: Doorpac Ltd has achieved and intends to maintain its ISO9001, Certifire and Certisecure certification in order to underpin its planned expansion to the business in terms of product type and overall production capacity.
5. Environmental and Social Responsibility: Doorpac Ltd is committed to producing products made from timber obtained from legal and sustainable sources. This is demonstrated through its objective to achieve and maintain PEFC (latest revision of PEFC ST 2002 standard) certification / FSC (latest revision of FSC-STD - 40 - 004 standard) certification in compliance with the FS- POL01-004 policy requirements.

Doorpac Ltd is committed to the values of FSC & PEFC as defined in the Policy for the Association of Organisations with FSC (FSC-POL-01-004 standard) and PEFC (PEFC ST 2002 standard). As such Doorpac Ltd is neither directly nor indirectly involved in the following activities:

- a) Illegal harvesting or illegal trade in forest products
- b) Violation of customary or human rights within the forestry or forest products sector
- c) Violation of workers rights and principles defined in the international labour organisation (ILO) declaration on fundamental principles and rights at work within the forestry or forest products sector
- d) Destruction of high conservation values (HCVs) in forests or high conservation value areas
- e) Conversion of natural forest cover
- f) Use of genetically modified organisms in forestry operations for any other purposes than research

Signed:



Title:

Managing Director